

**Directorate of Technical Education
Vocational and Industrial Training
Himachal Pradesh, Sunder Nagar.**

OFFICE ORDER

No. 1117

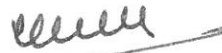
Dated: 7-9-20

A Grievance Redressal Committee comprising of following officers/officials is hereby constituted at institute level to address the grievances/complaints received including procurement of goods, works and services under " Skill strengthening and industrial value enhancement (STRIVE)" project.

1. Principal/Group Instructor incharge of respective Govt. ITI.
2. Group Instructor/Senior Most Instructor.
3. Office Superintendent/Senior Assistant.

All complaints on their receipt should be entered in a register and complaints should be resolved within 15 days. In case, the complaint is received against the head of the committee, the same will be entertained at Directorate.

The committee will follow all the guidelines mentioned in the Operation Manual for STRIVE and will meet at least once in a month to review the status of grievances at ITI level.



Director

Technical Education,
Vocational & Industrial Training,
Himachal Pradesh, Sundernagar.

Endst No. STV(IT) H F (7)-2/NCVT/STRIVE/Vol. III/2018-53861-882 Dated: 7-9-20
Copy to: -

1. All the Principals covered under STRIVE project (by name) for information and necessary action.
2. Assistant Director (T)-I for information and necessary action.
- ✓ 3. Nodal Officer (Website) with a request to upload the same on departmental website.



Director

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